Getting to know





The new way to get things done

Office 365: Your complete Office in the cloud.

Office 365 is your personal Office and more. It lets you work from virtually anywhere on almost any device, whether you're online or offline. It helps you do your best work, the way you want to, wherever you are. That means more powerful tools for creating content, better ways to work together, and easier ways to share.

And that's just the beginning.

Check out the scenarios in this book to see some of the ways Office 365 can help you get things done, better, together.



Whatever the focus—job creation, healthcare, law enforcement, or even our IT team's recent consolidation, when we can collectively share information and accelerate communications across agencies, we put ourselves in a much better position to reform state government and better serve our state residents.

Carolyn Parnell, Commissioner (OET) and Chief Information Officer, State of Minnesota

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Getting Started

Office 365 is all about making you and your team more productive.



Be more productive

Ready to do your best work? Office 365 is ready for you. The Office tools you already know and love are more powerful than ever, enabling you to easily create, explore, and get things done. You don't even have to be at your desk or on a specific device to be productive. Although your device may change from time to time, your personalized settings and content won't. They stay with you, online or offline, so you can switch between devices and pick up right where you left off.



Store, sync, and share your content

You get access to everything you need when you store your content in the cloud. In short, your files and info aren't stuck on any single PC or device; instead they are with you wherever you go. And working together has never been easier. Instead of lots of people creating multiple versions in different places, everyone can work on the same document—even at the same time. Office 365 keeps track of everyone's changes in one place, so your documents are always up to date.



Keep everyone on the same page

Wouldn't it be great if you and your team had a single place where you could get work done together and stay in sync with each other? Office 365 allows you to do just that. You can create a site that serves as a home base where you and your team can share and organize your resources—like notes, documents, schedules, conversations, and much more. No more running around to find what you need. Just go to your team site to get what you want, and then share it instantly with the whole group.

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Stay on track and deliver on time

Isn't life grand—when all of your projects are on track and you meet all of your deadlines? Office 365 can make your life a lot easier by helping you organize teamwork around common milestones. You can make sure work gets done by assigning people tasks that can be tracked and prioritized. And, you can keep an eye on important details with a real-time summary of your project that warns you about delays and keeps next steps and milestones on your radar. When it comes to really big and complicated projects, you can use Project Professional to manage task dependencies, balance resource allocations, and easily generate status reports. No need to worry—this all stays in sync with your site, where you can all continue to work together to keep your project on track.



Find the right people

Things always seem to work out better when you find the right people for the job. The problem is: how do you find the right people without taking a lot of time to track them down? Office 365 solves this problem by helping you quickly identify and connect with experts across your organization, whether they're in the office down the hall or on the other side of the globe. Plus, you can reach out to them instantly and get the answers and information you need to make the right decisions, avoid reinventing the wheel, and improve your work.

Find what you need

Wouldn't it be great if you could search for information at work just as easily as you do on the Internet? With Office 365 you can. That means you can quickly find what you need across sites, notes, or email. Don't worry about coming up with the perfect keywords; whether you're looking for documents, videos, people, or conversations, you can save time and pinpoint exactly what you need.



Make informed decisions

Making good decisions isn't always just about good judgment or experience. It's also about collecting and making sense of lots of data. That's where PowerPivot comes in. It transforms Excel into a powerhouse that lets you easily combine massive amounts of data from multiple sources and build relationships between them. But data alone isn't enough—it needs to be expressed clearly to make a powerful impact on people. Visualize the PowerPivot model with Power View, and take advantage of flexible and easy-to-use dashboards. Power View lets you explore, visualize, and present data in compelling ways, and then quickly share it with others. Now anyone can easily dig into data to make informed decisions and new discoveries.



HR AND INTERNAL COMMUNICATIONS

Office 365 helps keep your whole organization in sync.



Onboard new employees

First days are stressful—for both new employees and the HR department. There's a lot to learn and a lot to tell. Where do you begin? With Office 365, you can easily provide nearly everything new hires need on their first day, and beyond. That means critical onboarding resources like documents, presentations, and even videos. You can make it easier for people to connect with their peers or mentors, understand the business, and ramp up quickly. You can take advantage of automatic task routing and use forms built right into your site, leading to less paperwork and faster completion. Better processes, less time, smoother onboarding. What's there to stress about?



Keep everyone informed

Your company has a unique story, but like any great tale, it needs people to make it come alive. How do you get your employees excited about your vision? How do you get them talking about ideas...and talking to each other? Office 365 gives you a whole set of tools to help you stay engaged with the people you work with. It's like a "social glue" that keeps your employees and your vision moving forward together.





When someone tells me we are hiring 300 people this month, I can confidently say, 'No problem' because we can make that happen in a day with Office 365. The speed with which we can get new employees and contractors to work effectively is fantastic.

> Vito Forte, Chief Information Officer, Fortescue Metals Group



Office 365 helps make processes and people more productive.





Share your knowledge

With Office 365, your knowledge isn't limited to the people in your immediate circle. You can easily share what you know with as many people as you want, whether they're in your department or in another country. So don't let your good ideas, valuable experience, and expert knowledge go to waste. You can capture and organize best practices in one place, organize them however you need to, and refine them with your peers. Now people in your organization can easily discover what you know. And sharing works both ways, too. It's just as easy for you to discover other groups' best practices.



Boost business processes

Do you ever wish you could improve your business processes and help people save time? You can! For example, automating recurring approval or review processes is easy and doesn't take much time with built-in workflows. Once processes are in place, you can keep an eye on how well they're performing for your team, department, or the entire organization. Whenever you need to you can refine your processes or create reports from them.


Office 365 helps you deliver more engaging and effective customer experiences.



Make a great first impression

First impressions count. That's why Office 365 gives you the power of professional quality design and content creation with Word and PowerPoint, yet with the familiarity and ease of use that you've come to expect. Sharing your work is now easier than ever—you can quickly invite a colleague to view the document you're working on and even work together in real time. The new cleaner comment view in Word and PowerPoint makes it easier to read and post comments. Plus, versioning is built in so you don't have to worry about losing track of the right version of your document. Just focus on your content and let Office 365 take care of the rest.



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Engage your audience online

People want to find what they need right away without digging around or being distracted by irrelevant content. Office 365 can help you make your customers and partners happy by giving them what they really want—relevant information, recommendations, and insights into their data. With Office 365, you can even build simple and dedicated portals or public-facing websites so that your customers and partners easily get what they need.



Align your teams

Deals are won and lost depending on how closely marketing and sales teams are aligned. That's how important communication is and that's why Office 365 gives people a better way to stay in sync. Office 365 streamlines collaboration by letting you bypass email and in-person meetings, so you can get directly in touch with groups across your organization. In addition, team sites give your teams a hub for your sales and marketing content documents, spreadsheets, presentations, schedules, and all the other up-to-date information you need whether you're in the office, at a meeting, or on the road. Team sites also make it easy to share documents with people outside of your organization. It's up to you to determine what level of access they get. For example, you might want to share a document or two, or even the entire site.





At Ignite Social Media, cross-office brainstorming sessions drive the creative side of our business. We use Office 365 for interactive web conferences with whiteboarding so everyone can contribute, and it's as if we're in the same room. In 11 years of working remotely, I've never seen a tool like it!

Jim Tobin, President, Ignite Social Media

FINANCE & ACCOUNTING

Office 365 makes it easier to crunch the numbers with other people.



Crunch the numbers together

Crunching the numbers doesn't have to be difficult. Excel lets you gather a lot of information from different people and different departments into a single spreadsheet. Best of all, you can work with more than one person—even your whole team if you want on the same spreadsheet at the same time. Crunching the numbers together doesn't just make your life easier, but it also helps boost productivity and can lead to more insights that can be easily shared with anyone in your organization. PowerPivot lets you crunch massive amounts of data and combine it to create unique visualizations, which you can easily explore and interact with in Power View.



LEGAL

Office 365 can help you achieve legal and regulatory compliance.



Help meet compliance needs

Trying to make sense of all the rules, laws, and regulations you need to follow is hard enough without retrofitting your whole IT infrastructure to comply with them. You won't run into this problem with Office 365 because it's built to make compliance easy and straightforward. In fact, you can automate many of the processes for managing, protecting, and preserving critical data, and even create retention schedules to manage the entire life cycle of your organization's digital assets. If you ever need to respond quickly to litigation or audits, you can use self-service eDiscovery to help get what you need immediately without involving IT.









Office 365 helps balance IT and business needs.



Provide the right support

Office 365 can help you take your IT support beyond the telephone way beyond. Think of it as a virtual helpdesk. A one-stop shop where people can get in touch with IT, browse through a shared knowledge base, and submit ticket requests to get help. The result? Quicker answers to common problems. Better system maintenance with regular health checks. And faster, more focused conversations between people and IT—all without ever being placed on hold. The right support also means you don't have to worry about upgrades with Office 365, you always have the most up-to-date version of a product or service. Plus, you get peace of mind knowing that your services are available with a guaranteed 99.9 percent uptime.



Empower people and stay in control

It's a common dilemma: How do you strike a balance between the needs of IT and the needs of users? IT needs centralized control over security and compliance to better manage risks. People want more flexibility to do their best work. So what's the solution?

Office 365 empowers the modern workplace and provides a safety net so that sites, content, and email are more secure and comply with IT controls, permissions, and policies. No matter how or where you work, you can rest easy knowing that you have the security your business needs.



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Office 365